

**National Institute of Open Schooling**  
**Senior Secondary Course: Introduction to Law**  
**Lesson 30: Consumer Disputes Redressal Agencies**  
**Worksheet - 30**

**Note: Write your name, enrolment numbers, AI name and subject on the first page of the answer sheet.**

1. Briefly explain the various types of Consumers Disputes Redressal Agencies
2. Give two cases in which the Consumer Courts directed to pay compensation for supplying faulty goods or articles.
3. Discuss the main provisions of Consumer Protection Act, 1986.
4. Explain the term 'Consumer Redressal' in your own words.
5. What is the 'remedy' for a 'faulty product' which is not replaced?
6. Define a 'Consumer Court'.
7. Discuss any one case which have been decided in favour of the consumers.
8. What is the pecuniary jurisdiction of District Forum?
9. Suppose a person has to deal with cases valuing upto twenty lakhs, you will suggest him to approach which of the court?
10. Explain the function of State Consumer disputes Redressal Commission