

Chapter-27 Managing the Telephone

Worksheet

A) Read the conversation and then answer the following questions:

A: Hello.

B: Hello, may I speak to Ayush?

A: I'm sorry, but he's out to lunch right now.

B: Oh.

A: Would you like to leave a message?

B: Umm, yes please. Would you please tell him that Amit has called to ask if he would like to go to Manish's birthday party together?

A: Well, al-right. Could you spell your name, please?

B: Ok. Amit, it's spelled A...M...I...T.

A: Got that. Could I have your telephone number, please?

B: Yes. It's 9987896831.

A: So, it's 9987896831. Shall I have him call you back later today?

B: Yes, please. Thank you so much!

A: No problem. Bye. B: Bye.

1. Who was calling?
2. What was the caller's telephone number?
3. Where was Ayush?
4. Why did the caller call?
5. Did the caller want Ayush to call him back?

B) Write a short composition of no less than 250 words on the topic "Use of Mobile Phone in India."

The following questions may help you to brainstorm your writing:

- 1) How did people communicate with one another in the past? How about now?
- 2) Are mobile phones commonly used in India? Who use them?
- 3) Why do people use mobile phones?
- 4) Do different age groups use mobile phone for different purposes?
- 5) What are the benefits of using mobile phones?
- 6) How do you feel if you forget to bring the mobile phone?
- 7) Are there any disadvantages of using mobile phones?
- 8) Do you think mobile phone is a great invention? Explain.

C) You are Rakesh. Today you had the following conversation with Karan, a friend of your elder brother:

Rakesh : Hello! Is it 991237709?

Karan : Yes. I'm Karan speaking. What can I do for you?

Rakesh : Well, Karan! I'm Rakesh, you know your brother's friend.

Karan : Oh, I see. Well, brother is not here now. So how can I help you?

Rakesh : Could you please convey him that he should bring my practical book today in school as I need it in class today.

Karan : That's fine. I'll do that.

As you are leaving for your school, write a message for your brother in about 50 words. Put your message in a box.

D) Read the following conversation carefully:

Rupa : Hello ! is it 9035022775?

Riya : Yes, please. Who's it there?

Rupa : I'm Rupa, a friend of Radhika. Where is she?

Riya : Oh! Sorry. Actually she has forgotten her mobile here. She has gone to the market. Can I help you, please ?

Rupa : Oh, sure. In fact, I wanted to convey her that today's dance classes shall be suspended because the teacher is not well. Instead it will be held on Sunday. So she should remember it.

Could you please pass this message to her?

Riya: Oh! Sure. Thank you.

Rupa : Thank you too.

As Riya is going to her yoga class she needs to reproduce the message for Roma. Write the message on her behalf with every detail.