

National Institute of Open Schooling  
Senior Secondary Course – Business Studies  
Lesson 2: Business Support services  
Worksheet- 2

1. Why do you think that banks are important to us?
2. Discuss with your friends the various types of banks you see in your city. How would you classify them?
3. What are the primary and secondary functions of Commercial Banks?
4. Briefly explain different banking services. If you want to expand your business, how can you avail the services of banks? Explore.
5. What is insurance and why do you think it is important?
6. Explain different types of insurance. Which life insurance policy would you opt for and why?
7. What is transportation? Why it is important for any business?
8. Explain Communication and its types. Do you think communication is important for business? Justify.
9. Explain the role of Warehouses in business. What services do you feel can be offered by a warehouse? Elaborate.