



राष्ट्रीय मुक्त विद्यालयी शिक्षा संस्थान NATIONAL INSTITUTE OF OPEN SCHOOLING

(स्कूल शिक्षा और साक्षरता विभाग, शि.मं., भारत सरकार के अंतर्गत एक स्वायत्त संस्था)
(An Autonomous Institution Under Deptt. of School Education and Literacy, M.oE., Govt. of India)

NOTICE

Limited Tender Enquiry

F. No.: 42-1(3.6)/RO/NIOS/Admn/Mtce/1422

Date: 23rd June, 2026

Subject: Limited Tender Enquiry for Servicing, Repair and Replacement of Worn-out Parts of 10 Aqua Guard RO Systems (50 LPH) at NIOS Headquarters, A-24-25, Sector-62, NOIDA

The National Institute of Open Schooling (NIOS) invites sealed quotations from reputed and experienced vendors for Servicing, Repair and Replacement of worn-out parts, if any, of nine (09) Aqua Guard RO Systems of 50 LPH capacity installed at its Headquarters, A-24-25, Institutional Area, Sector-62, NOIDA.

Vendors are advised to inspect the RO systems in person before quoting their rates to assess the actual condition of the machines.

Terms and conditions

- **Servicing** include regular preventive care/check-ups like system flushing, cleaning external filters, checking water pressure, testing TDS level.
- **Repair** includes troubleshooting and fixing sudden breakdowns or malfunctions like resolving water leakages, fixing electrical faults (like a malfunctioning pump or SMPs adapter or clearing blockages in the tubing.
- **Replacement** of worn out parts includes exchanging expired or clogged components to ensure water purity like replacing the pre-filters and sediment filters carbon filters. RO membrane, pump, Solenoid Valves (SV) and the TDS checker, SMPS adapter or any other part if required to be replace.
- **Rates** to be quoted separately floor-wise (Floor 1 to 7), for gate and for Ground Floor.
- Water being the basic necessity, all complaints to be attended on prioprity.
- More frequent routine visits are expected from you to check High capacity systems as and when need arise.
- **Payment** will be made by electronic transfer only upon submission of a valid bill.
- All applicable deductions, TDS under Income Tax and TDS on GST, will be made as per prevailing Government rules and regulations.
- At any time, if the services are found to be of sub-standard, penalty, to be imposed including blacklisting.
- Any failure or deficiency in service will make the contract liable for immediate termination without prior notice.

Rates are to be quoted for two plans as under:

Plan One Quote your rates for servicing, repair and replacement of any worn out parts as specified above with **minimum three months warranty** for parts and overall workmanship per RO separately floor-wise for the job undertaken.

Plan Two Quote your rate, if NIOS intends to go for servicing, repair and replacement of worn out parts, if any alongwith AMC with **minimum twelve months warranty** for parts and overall workmanship.

Note Bill for AMC to be claimed on quarterly basis. Although all items are to be covered under AMC. If any high capacity item/part running under constant strain and if requires to be not covered/discounted/shared among vendor and NIOS, you may specify accordingly.

Submission details

Quotation must be submitted in sealed envelope and must be deposited in the tender box kept in the Maintenance Section, NIOS HQ, Room No. 204, Second Floor, A-24-25 Institutional Area, Sector-62, NOIDA, U.P.

Bid submission date & Time	29 th June 2026 by 02:00 PM
Opening of Bids	29 th June 2026 at 03:00 PM, by the Committee in the presence of firm representatives, who wish to be present.

NIOS reserves the right to cancel this tender at any time without assigning any reason.

Sd/-
(Ravinder Kumar)
Assistant Director (Maintenance)

FINANCIAL BID / PRICE SCHEDULE
(To be submitted on Company Letter head)

Date: _____

The Maintenance Section
National Institute of Open Schooling (NIOS)
A-24-25, Second Floor, Institutional Area,
Sector-62, NOIDA – 201309 (U.P.)

Subject : Financial Bid for **Plan One** Servicing, Repair & Replacement of Worn-out Parts, if any along with '3' months warranty for repaired/ replaced parts and overall workmanship and **Plan Two** Servicing, Repair and Replacement of worn out parts, if any along with AMC for 09 Nos. Aqua Guard RO Systems (50 LPH) at NIOS Headquarters.

Reference : Limited Tender Enquiry No.42-1(3.6)/RO/NIOS/Admn/Mtce/1422 dated 23rd June, 2026

1) PLAN ONE Servicing, Repair & Replacement of Worn-out Parts with Minimum 3 Months Warranty on Parts & overall Workmanship

Rates includes preventive maintenance (flushing, filter cleaning, TDS and pressure checking) and replacement of worn out parts, if any with 03 months warranty for repaired/replaced parts and overall workmanships.

Rates per RO unit, floor-wise

S. No.	Location	Servicing + Repair + Replacement of worn out parts, if any (Rs.) (Excl. GST) (Write carefully against item, wherever applicable)	GST @_____% (Rs.)	Total with GST (Rs.)	Remarks																																							
1	Ground Floor <table><tr><th>Parts</th><th>No./Set of Parts</th><th>Required to be Replaced (please tick)</th></tr><tr><td>Membrane</td><td></td><td>(Yes/No)</td></tr><tr><td>Membrane Housing</td><td></td><td>(Yes/No)</td></tr><tr><td>Pump with SMPS</td><td></td><td>(Yes/No)</td></tr><tr><td>Filter Set</td><td></td><td>(Yes/No)</td></tr><tr><td>Pipe + Lbo + fitting</td><td></td><td>(Yes/No)</td></tr><tr><td>Auto Cut HPS+NRV</td><td></td><td>(Yes/No)</td></tr><tr><td>Solenoid Valve</td><td></td><td>(Yes/No)</td></tr><tr><td>Bowl Set 20"</td><td></td><td>(Yes/No)</td></tr><tr><td>Pre-filters</td><td></td><td>(Yes/No)</td></tr><tr><td>Carbon Filter</td><td></td><td>(Yes/No)</td></tr><tr><td>TDS checker</td><td></td><td>(Yes/No)</td></tr><tr><td>Labour and Service Charges</td><td></td><td>(Yes/No)</td></tr></table>	Parts	No./Set of Parts	Required to be Replaced (please tick)	Membrane		(Yes/No)	Membrane Housing		(Yes/No)	Pump with SMPS		(Yes/No)	Filter Set		(Yes/No)	Pipe + Lbo + fitting		(Yes/No)	Auto Cut HPS+NRV		(Yes/No)	Solenoid Valve		(Yes/No)	Bowl Set 20"		(Yes/No)	Pre-filters		(Yes/No)	Carbon Filter		(Yes/No)	TDS checker		(Yes/No)	Labour and Service Charges		(Yes/No)				
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3	Floor 2				
		Parts	No./Set of Parts	Required to be Replaced (please tick)	
		Membrane		(Yes/No)	
		Membrane Housing		(Yes/No)	
		Pump with SMPS		(Yes/No)	
		Filter Set		(Yes/No)	
		Pipe + Lbo + fitting		(Yes/No)	
		Auto Cut HPS+NRV		(Yes/No)	
		Solenoid Valve		(Yes/No)	
		Bowl Set 20"		(Yes/No)	
		Pre-filters		(Yes/No)	
		Carbon Filter		(Yes/No)	
		TDS checker		(Yes/No)	
		Labour and Service Charges		(Yes/No)	
4	Floor 4				
		Parts	No./Set of Parts	Required to be Replaced (please tick)	
		Membrane		(Yes/No)	
		Membrane Housing		(Yes/No)	
		Pump with SMPS		(Yes/No)	
		Filter Set		(Yes/No)	
		Pipe + Lbo + fitting		(Yes/No)	
		Auto Cut HPS+NRV		(Yes/No)	
		Solenoid Valve		(Yes/No)	
		Bowl Set 20"		(Yes/No)	
		Pre-filters		(Yes/No)	
		Carbon Filter		(Yes/No)	
		TDS checker		(Yes/No)	
		Labour and Service Charges		(Yes/No)	
5	Floor 5				
		Parts	No./Set of Parts	Required to be Replaced (please tick)	
		Membrane		(Yes/No)	
		Membrane Housing		(Yes/No)	
		Pump with SMPS		(Yes/No)	
		Filter Set		(Yes/No)	
		Pipe + Lbo + fitting		(Yes/No)	
		Auto Cut HPS+NRV		(Yes/No)	
		Solenoid Valve		(Yes/No)	
		Bowl Set 20"		(Yes/No)	
		Pre-filters		(Yes/No)	
		Carbon Filter		(Yes/No)	
		TDS checker		(Yes/No)	
		Labour and Service Charges		(Yes/No)	
6	Floor 6				
		Parts	No./Set of Parts	Required to be Replaced (please tick)	
		Membrane		(Yes/No)	
		Membrane Housing		(Yes/No)	
		Pump with SMPS		(Yes/No)	
		Filter Set		(Yes/No)	
		Pipe + Lbo + fitting		(Yes/No)	
		Auto Cut HPS+NRV		(Yes/No)	
		Solenoid Valve		(Yes/No)	
		Bowl Set 20"		(Yes/No)	
		Pre-filters		(Yes/No)	
		Carbon Filter		(Yes/No)	
		TDS checker		(Yes/No)	
		Labour and Service Charges		(Yes/No)	

7	Floor 7	<table><tr><th>Parts</th><th>No./Set of Parts</th><th>Required to be Replaced (please tick)</th></tr><tr><td>Membrane</td><td></td><td>(Yes/No)</td></tr><tr><td>Membrane Housing</td><td></td><td>(Yes/No)</td></tr><tr><td>Pump with SMPS</td><td></td><td>(Yes/No)</td></tr><tr><td>Filter Set</td><td></td><td>(Yes/No)</td></tr><tr><td>Pipe + Lbo + fitting</td><td></td><td>(Yes/No)</td></tr><tr><td>Auto Cut HPS+NRV</td><td></td><td>(Yes/No)</td></tr><tr><td>Solenoid Valve</td><td></td><td>(Yes/No)</td></tr><tr><td>Bowl Set 20"</td><td></td><td>(Yes/No)</td></tr><tr><td>Pre-filters</td><td></td><td>(Yes/No)</td></tr><tr><td>Carbon Filter</td><td></td><td>(Yes/No)</td></tr><tr><td>TDS checker</td><td></td><td>(Yes/No)</td></tr><tr><td>Labour and Service Charges</td><td></td><td>(Yes/No)</td></tr></table>	Parts	No./Set of Parts	Required to be Replaced (please tick)	Membrane		(Yes/No)	Membrane Housing		(Yes/No)	Pump with SMPS		(Yes/No)	Filter Set		(Yes/No)	Pipe + Lbo + fitting		(Yes/No)	Auto Cut HPS+NRV		(Yes/No)	Solenoid Valve		(Yes/No)	Bowl Set 20"		(Yes/No)	Pre-filters		(Yes/No)	Carbon Filter		(Yes/No)	TDS checker		(Yes/No)	Labour and Service Charges		(Yes/No)				
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		Grand Total																																											

2)	PLAN TWO	Comprehensive Annual Maintenance Contract (AMC) including Servicing, Repair & Replacement of All Worn-out Parts, if any
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Rates per RO per annum, floor-wise

S. No.	Location	AMC Rate per RO per Annum (Rs. Excl. GST)	GST @___% (Rs.)	Total with GST (Rs.)	Remarks
1	Ground Floor				
2	Floor 1				
3	Floor 2				
4	Floor 3				
5	Floor 4				
6	Floor 5				
7	Floor 6				
8	Floor 7				
9	Gate Area (two RO System)				

Total cost of AMC for 9 RO Units (per year)	-	Rs. _____
GST @ ____%	-	Rs. _____
Total with GST	-	Rs. _____

(Rupees _____)

AMC Highlights:

- ❖ Unlimited service calls + scheduled preventive maintenance visits.
- ❖ All parts replacements (filters, membrane, pump, SV, SMPS, etc.) included.
- ❖ Priority attendance for breakdowns (within 4-6 hours).
- ❖ High-usage items (if any) running under constant strain: _____
(please mention cost-sharing or exclusion here, if required)

Declaration

- 1) I/We have inspected the RO systems personally and quoted the above rates after due consideration.
- 2) I/We agree to all Terms & Conditions mentioned in the tender document.
- 3) GST will be charged @___% as applicable. All applicable TDS (Income Tax & GST) will be deducted as per Government rules.
- 4) I/We certify that my/our firm has not been blacklisted, suspended or debarred by any Government Department, PSU or Autonomous Institution in India.
- 5) I/We will provide **minimum warranty** on parts & workmanship as under:
 - a. **Under Plan One - 3 months**
 - b. **Under Plan Two - 12 months**

Total Amount Quoted under **Plan One** (including GST) Rs. _____

Total Amount Quoted under **Plan Two** (including GST) Rs. _____

	(Signature of Authorized Signatory)
Name	_____
Designation	_____
Company Name with Seal	_____
Contact Number	_____
Email Id	_____