

National Institute of Open Schooling
Secondary Course: Home Science
Lesson 22: Consumer Be Aware! Be Aware!
Worksheet -22

1. Enumerate the standard marks for the following products:



a)



b)



c)

d)

2. Give reasons for the following:

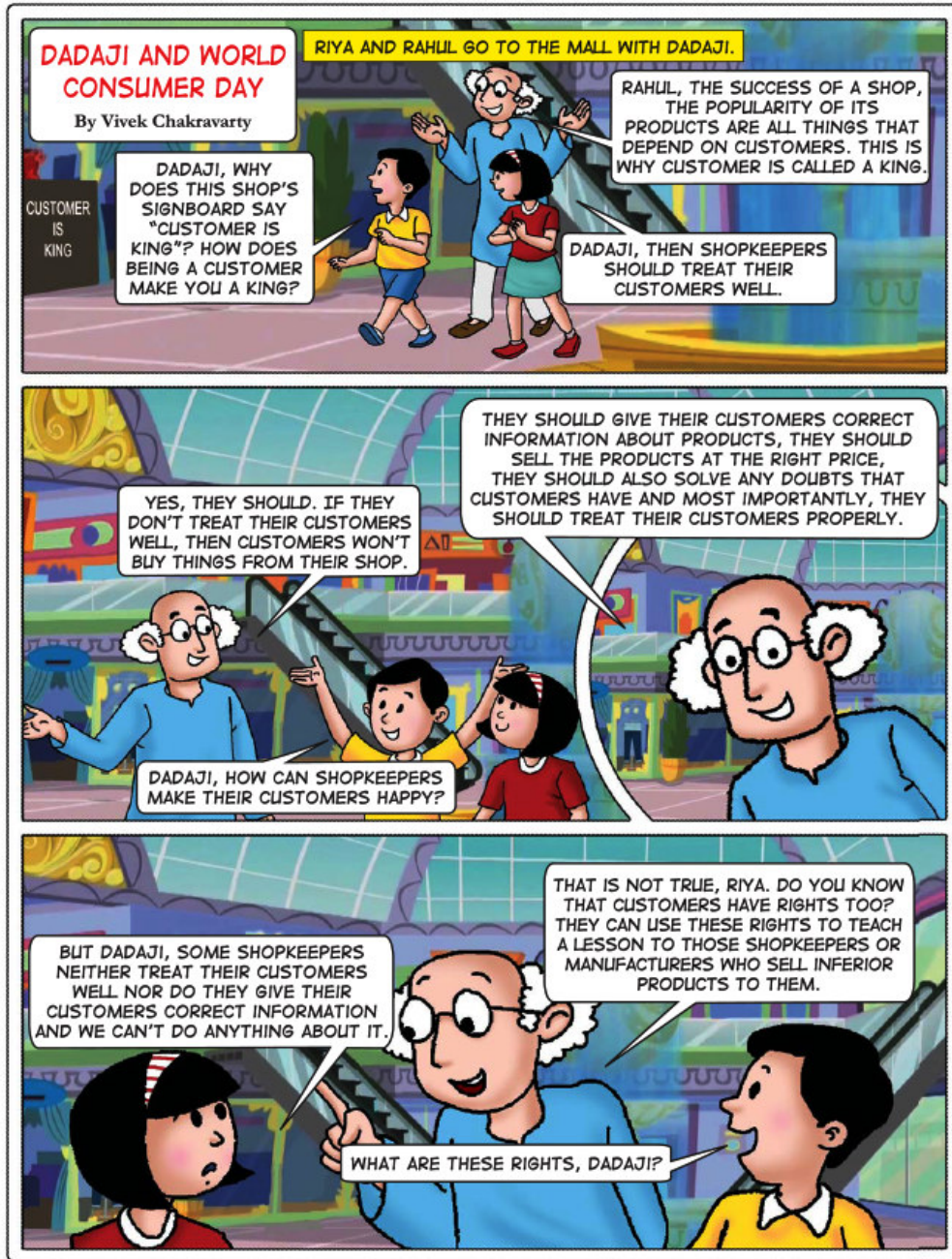
- a) Milk sample turns blue black on adding few drops of Iodine solution.
- b) Some tea leaves got stuck to the magnet when a magnet was brought near to it.
- c) Few of the black pepper seeds were found floating in water.

3. Answer the following questions:

- a) When was the COPRA Act amended?
- b) What is the minimum duration a consumer can seek redressal?
- c) What is the maximum duration for settling a dispute?
- d) What is the procedure to file a complaint and seek redressal in a Consumer Court?

4. Answer the following questions:

- What does the signboard 'Customer is King' signify?
- What are the two concerns shared by Riya with her Dadaji?
- How does Dadaji explain Rahul about shopkeepers keeping their customers happy?
- What Rights are talked about in this comic strip?
- What is the message delivered from this comic strip to the community?



5. Answer the following questions:

- Name the programme associated with Consumer Awareness.
- What are the important points to be kept in mind while buying any packaged commodity?
- What are various taxes added to the MRP of the product?
- Why should a consumer bargain on the MRP of any product?
- Where can a Consumer lodge his complaint in case the information is missing from the product?

f) Which Ministry or Department is associated with such problems?