NATIONAL INSTITUTE OF OPEN SCHOOLING

(An Autonomous organization under the MHRD, Govt. of India) A - 24/25, Sector 62, Noida - 201309 (U.P.)

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS INTERNET LEASE LINE CONNECTIVITY (2 PHYSICAL LOCATION 95 MBPS AND 5 MBPS) WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY UPON FORTIGATE 800 C UTM APPLIANCE.

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SI. No Date of issue Cost of Rs. 525/- (Rupees Five Hundred Twenty five only) including 5% cost i.e. of Rs.25/- towards Sales Tax (Non Refundable) deposited at NIOS Cash Counter, A-24/25, Sector – 62, Noida – 201309 vide NIOS Receipt No dated	Tender Document to be put in the Tender Box kept in Maintenance Section, Room No. 204, 2 nd Floor, NIOS, A 24/25, Sector-62, Noida Last date and time for sale of Tender Form: Till 19/02/2014 at 12.00 Noon Last date and time for submission of Sealed Tender: 19/02/2014 upto14.00 Hrs .
OR	Date & time for opening of the Technical bid: 19/02/2014 at 14.30 Hrs.
Deposited through Bank Draft No dated for Rs drawn	Venue for opening Technical Bid(s):
on(name of the Bank) in favour of the Secretary, NIOS, Payable at Noida (to be attached with the Technical bid form)	National Institute of Open Schooling Maintenance Section, 2 nd Floor, A-24/25, Sector-62, Noida-201309 (U.P.)

NATIONAL INSTITUTE OF OPEN SCHOOLING (An Autonomous organization under the MHRD, Govt. of India) A - 24/25, Sector 62, Noida - 201309 (U.P.)

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS INTERNET LEASE LINE CONNECTIVITY (2 PHYSICAL LOCATION 95 MBPS AND 5 MBPS) WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY UPON FORTIGATE 800 C UTM APPLIANCE.

<u>CHAPTER-1 :</u> INSTRUCTIONS TO BIDDERS

1. Sealed tenders are invited from the Internet Service Provider (ISP) for Supply, Configuration & Installation of (1:1) 100 Mbps Internet Lease Line Bandwidth with connection on Fiber upon 2 physical location i.e at A24/25, A-31 Sector 62. This includes setting up of last mile connectivity, supply and installation of necessary equipment, along with Supply of (1:1)

- 2. The TENDER should be submitted by hand on the enclosed prescribed Proforma of Technical and Financial bids duly filled and sealed in separate envelops, superscribed **"TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF** (1:1) 100 MBPS INTERNET LEASE LINE CONNECTIVITY (2 PHYSICAL LOCATION 95 MBPS AND 5 MBPS) WITH CONNECTION ON FIBER AND AND INTEGRATION THE CONNECTIVITY SUPPLY OF **UPON** FORTIGATE 800 C UTM APPLIANCE." and put together in a big envelop accompanied with requisite EMD of Rs. 1,00,000/- (Rupees One Lakh only) in the shape of Bank Draft/Pay order in favour of "Secretary", NIOS payable at NOIDA and must put in the sealed tender box meant for the purpose kept in Maintenance Section, NIOS, Room No:204, Second Floor, A 24/25, Sector-62, Noida-201309 (U.P.) on or before the last date mentioned above. Tender received through post shall not been entertained at all.
- 3. Sealed tenders duly completed in all respect should be addressed to:

The Secretary National Institute of Open Schooling A 24/25, Institutional Area, Sector 62, Noida-201309 (U.P.)

- 4. FIRMS MUST QUOTE RATES ONLY IN THE ENCLOSED FINANCIAL BID PROFORMA APPENDED AT ANNEXURE-'B'.
- 5. The Tender document is not transferable and its cost is not refundable under any circumstances.
- 6. The Tender will be valid for 90 days from the last date of submission of the TENDER.
- 7. The Earnest Money Deposit as specified in the document must be in the shape of Demand Draft/Pay Order only drawn in favour of "The Secretary, National Institute of Open Schooling' payable at NOIDA.
- 8. The successful tenderer will have to deposit a bank guarantee equivalent to 10% of the total tender value towards security deposit in favour of the Secretary, NIOS for faithful performance of the contract. The successful Bidder has to sign a Service Level Agreement (SLA) regarding the 99.5% uptime and as per NIOS Format.
- 9. Tender not on the prescribed proforma (attached) without requisite details/EMD and received after the closing date/time of tenders will be summarily rejected.
- 10. The tenderer will be required to send TWO SEPARATE ENVELOPES, FIRST ENVELOPE CONTAINING DEPOSIT OF EARNEST MONEY, TECHNICAL LITERATURE AND TECHNICAL BID SPECIFICATIONS WHEREAS THE SECOND CONTAINING THE FINANCIAL BID SHOWING RATES.
- 11. While opening the tenders, the envelopes containing Technical Bids shall be opened first and acceptance of the tender according to the specified clauses will be ascertained. On the closing date of tender, only technical bids will be opened.
- 12. The Financial bid of only those firms who will qualify for the technical bid will be opened at a later stage with due information to the Tenderers.
- 13. In case the tenderer(s) fails to provide the services according to the terms & conditions of the order, the amount of Security Deposit will be forfeited.
- 14. No tender without **Earnest Money Deposit** will be entertained and will be treated as cancelled.

- 15. Canvassing in any form will be viewed seriously and if any tenderer found to be resorting to such practice, the tender of such firm will be rejected.
- 16. Conditional quotations will not be considered and will be rejected.
- 17. In case, any clarification is required the tenderer may seek the same from the Computer Unit before submitting the Tender document. Any request after the last date and time for submission of bids for any clarification will not be entertained.
- 18. **Penalty charges per day:** If the down time is more than 15 MINUTES then penalty of Rs.5000/- per HOUR and Rs.5000/- per day for failure in Internet Connectivity shall be levied on the firm. This shall be in addition to the liquidated damages which can be levied on the firm.
- 19. In case of any **dispute arising** out of the relation between the parties, the matter will be referred to the **Arbitrator appointed by the Chairman, NIOS whose decision** will be final and binding on the parties.
- 20. Secretary, National Institute of Open Schooling reserves the right to reject any or all tender(s) without assigning any reason whatsoever.

<u>CHAPTER 2 :</u> REQUIREMENT OF TENDER

- 1. 100 Mbps (1:1) Internet Lease Line Connectivity with Last Mile connectivity on Fibre at 2 Different Physical Location i.e A 24/25 and A-31 Sector 62 NOIDA in the ratio of 95 Mbps and 5 Mbps.
- 2. Backup Connectivity of 30 Mbps only at A- 24/25 on alternate media. The Last Mile connectivity of the Backup should be different from the Last Mile Fibre Connectivity.
- 3. All the Last Mile Connectivity will be physically inspected by the appointed Committee of NIOS.
- 4. Supply, Configuration, Installation and Maintenance of the Fortigate 800 C appliance. If the ISP fails to provide the 24x7 Support, then the Original manufacturers/authorised dealers having valid License will have to provide the Support.

<u>CHAPTER 3 :</u> SCOPE OF WORK

- 1. To cater the Internet bandwidth, NIOS Intends to hire **100 Mbps dedicated Internet Lease Line Bandwidth (1:1)** Connectivity divided at 2 Physical Location through Leased Line (fully fibre optic) with assured bandwidth of 95 Mbps for its location i.e. NIOS, A 24/25, Sector 62, and 5 Mbps for its location at A-31, Sector 62 NOIDA on end- to-end basis per annum for a minimum period of 3 Years renewable after every year based on the satisfactory performance.
- 2. The required bandwidth to be made available uninterrupted for 24 X 7 X 365 basis on reliable media i.e. fibre optic only for running various common network services such as Hosting website, Internet access, web mail, Database Connectivity, etc.

- 3. The termination of the last mile connection is to be made on Ethernet port of the router (to be provided by Bidder) should be connected to the last mile termination through proper interface and the other Ethernet port should be connected to the LAN or at the Firewall at above locations.
- 4. The router (to be provided by Bidder) should be configured for 100 Mbps Internet. If any earthwork is involved inside the premises, it should be done by the bidder only by consulting with NIOS.

SPECIFICATIONS OF ROUTER

- The make / model of router proposed should also be supporting Security features.
- The Router should support at least 100 Mbps bandwidth and scalable upto 150 Mbps
- The proposed hardware should not degrade performance of the LAN/WAN link
- The router should have all necessary hardware/software to enable it to provide the requisite information to NMS for reporting.
- The Router should support IPSec.
- The router should not be End of Sale or End of Support
- 5. The technical requirements with terms and conditions are given below:

a. Link Bandwidth

A 100 Mbps Internet Bandwidth with Committed access rate on 1:1 basis scalable upto 40 Mbps. Traffic should be routed to secondary International Gateway once the primary fails. The last mile primary link will be on Fiber with self-healing architecture, whereas backup on wireless licensed bandwidth will be of 50% of Primary.

b. Last Mile connectivity

The data exchange between NIOS and ISP premises shall be over a dedicated high-speed link. The terminal equipment, for providing connectivity between NIOS and ISPs gateway, shall be ISPs responsibility. Bidder must have to provide dual last mile from their Pop to customer Place. Where primary connectivity will be on fiber and secondary connectivity on wireless on licensed bandwidth.

- 6. The bidder shall provide 16 Real IP addresses for exclusive use by NIOS.
- 7. The bidder shall do installation & configuration of Routers, modems, Firewall (Fortigate 800 C) or any such associated Fiber- optic equipment to make the entire system working to provide sustained Internet bandwidth of not less than 100 Mbps and scalable upto a maximum of 150 Mbps.

- 8. Service provider should guarantee for backbone support for uptime of 99.5%.
- 9. Local Loop has to be through Fiber Cable, wherein optical fiber is extended right up to the customer premises
- 10. Network redundancy by having Ring Topology has to be built to protect the traffic from cable cuts or from any other issues.
- 11. Providing last mile connectivity to the Customer premises will be the responsibility of Service Provider. The Service Provider shall meet associated hardware such as modems/converters etc. and so on.
- 12. Complete detail of service provisioning including offered bandwidth, compression type, termination details, etc. are to be clearly stated.
- 13. Successful Bidder should work in close association with LAN Integrator and other vendors/service providers working for NIOS, to provide a smooth function with network.
- 14. The ISP should assigned one SAM (Service Assurance Manager) for the customer.
- 15. The ISP has to provide Software Tool/Method to measure/check the Internet Bandwidth provided by the bidder.
- 16. The ISP have to provide Real time online MRTG Report of usage of bandwidth.
- 17. Configuration, maintenance & support of security Appliance.
- 18. The ISP should also produce a Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance i.e Fortigate 800 C and Fortigate 310 B. The certificate should also have the statement that if the ISP fails to provide the onsite support then Fortinet takes the responsibility of providing the onsite Support 24x7.

<u>CHAPTER 4 :</u> ELIGIBILITY REQUIREMENT

This invitation of Interest is open to all Companies having presence in India who fulfill the minimum eligibility criteria as mentioned below.

- 1. Should be a Company (Incorporated in India).
- 2. The Annual Turnover of the Company for last three financial years should be more than 500 crore (for each financial year i.e. 2010-11, 2011-12, 2012-13).

- 3. The ISP should have class A ISP license which should be currently valid.
- 4. The ISP should be having positive net worth for each of the last three financial years. Company should be in profit during previous financial year i.e. 2012-13
- 5. The ISP should not have been blacklisted in any of the Central or State Government departments including PSU's.
- 6. The ISP should have its own cable landing station in India.
- 7. The firm should be an ISO 9001:2008, 27001 certified for IT services.
- 8. Bidder should have a minimum 5 years experience in implementing Network Security either as Security Integrator or Auditor in any Government/PSU organization which have its offices/branches at least in the National Capital Region Delhi and NOIDA with Wide Area Network, intranet and internet as well as demilitarized zone and security equipments like firewalls, IDS and IPS. Out of 5 years experience, at least 2 year experience should be in a Government or PSU organization.
- 9. The bidder should have minimum 5 CISA/ CISSP/ CCSE/CCSP and Network Security related certification holders in the organization with sufficient expertise in handling Information for Security issues /appliances /Management System/Services.
- 10. The ISP should have Direct peering (connectivity) with Tier 1 carriers to minimize numbers of hops and latency thereof, to international destinations. Aggregate international capacity (from international gateway in India up to international Point of Presence) of at least STM1.
- 11. Licenses of wireless band to provide dual last mile from PoP if backup is on RF.
- 12. The ISP should have fully resilient and self-healing network architecture, on fiber medium, for the domestic backbone up to the international gateway in India. The ISP must indicate the capacity available through the other provider networks, as well as indicate the existing SLA with all involved providers which should be complying and committing, atleast 99.5% service availability including the last mile connectivity, on a 24 x 7 x 365 basis.
- 13. Average latency should not be more than 300ms up to ISP's 1st Tier 1 peering to USA.
- 14. The ISP must have adequate support facility in NCR/Delhi to provide 24 x 7 x 365 customer support.
- 15. The ISP should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose.

- 16. The ISP should have single Toll Free number/Help Desk for all the call logging and status update.
- 17. The ISP should have well defined capabilities and procedures to track call resolution, Progress status and provide the updates to the customer. In addition, ISP should have well defined management and technical escalation procedures.
- 18. The ISP must have to provide dual last mile from customer nearest pop to customer building. The primary and secondary connectivity (including the last mile) must be on Fiber.
- 19. The ISP should have a Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance i.e Fortigate 800 C and Fortigate 310 B. The certificate should also have the statement that if the ISP fails to provide the on site support then Fortinet takes the responsibility of providing the on site Support 24x7.

CHAPTER 5:

SELECTION PROCESS

- (a) The Evaluation will be done on the basis of grading point and the Customer Satisfaction report.
- (b) Technical bids will be opened first on the date and time specified above in the presence of the representatives of the tenderers, if any, available only at the time of opening of the Technical Bid.
- (c) The Financial Bids of only those firms will be opened who qualify the minimum grade point of Technical Bid for which date will be fixed separately and intimated to those tenderers who will qualify in the Technical Bid.
- (d) A gradation list will be prepared having the highest grade point on top and 5 firm from the top will qualify for Financial Bid.

Grading sheet

Items for Technical Bid	Grade Point
Type of Firm	Proprietary – 5
(Proprietary/Private/Public/Govt.)	Private – 5
	Public – 10
	Govt. – 10
Office building is owned or rented. If rented, attach the	Rented – 5
rent agreement.	Owned – 10
Total Turnover	

	or o = 10	
White	ore – 10 than 150 crore and less	
than 50	00 Crore - 20	
	than 500 crore - 30	
2011-12 150 cr	ore – 10	
More	than 150 crore and less	
than 50	00 Crore - 20	
	than 500 crore - 30	
	ore – 10	
	than 150 crore and less	
	00 Crore - 20	
	than 500 crore - 30	
Total No of Past experience as ISP and experience in implementing as Security Integrator or Auditor	ng Network Security either	
5-10 Years 10		
10-15 Years 20		
More than 15 Years 30		
Certified Network Engineers (Number of Personnel)		
5-10 10		
11-20 20		
More than 20 30	30	
Certified Engineers having the Experience of Working on the Route 800 C and 310 B SECURITY APPLIANCE (No of Personnel)	er and on the FORTIGATE	
5-10 10		
11-20 20		
More than 20 30		
Permanent Staff and its proof $5-20$	staff -> 10	
21- 50	staff -> 20	
More t	than 50 - > 30	
1	staff -> 10	
	staff -> 20	
	than 50 - > 30	
	Certified Person ->10	
5	Certified Person -> 20	
	than 15 Certified person -	
>30		
>30Attach a proof of adequate support facility in NCR/Delhi10		

Supply Of (1:1) 10mbps Internet Lease Line Connectivity With Connection On Fiber And Supply Of Fortigate 310B Security Appliance with at least 1 from Govt. and 1 from PSU	the Govt. or PSU -> 10 6-10 Order including atleast 2 in the Govt. or PSU -> 20 More than 20 Order including atleast 5 in the Govt. or PSU ->
Total Grade points Required to Qualify the Technical	30
Bid	165

CHAPTER 6:

TECHNICAL BID

(To be sealed in a separate envelop together with EMD)

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS INTERNET LEASE LINE CONNECTIVITY (2 PHYSICAL LOCATION 95 MBPS AND 5 MBPS) WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY UPON FORTIGATE 800 C UTM APPLIANCE

ELIGIBILITY AND PRE-QUALIFICATION REQUIREMENT

NOTE : Eligible bidders are to provide information on pre qualification essential requirement in the enclosed Technical bid format. The Financial Bids of only those firms will be opened who qualify the minimum grade point in Technical Bid for which date will be fixed separately and intimated to those tenderers who will qualify in the Technical Bid.

This Tender is open to all Companies having presence in India who fulfill the minimum eligibility criteria as mentioned below.

- 1. Should be a Company (Incorporated in India).
- 2. The Annual Turnover of the company for last three financial years should be more than 500 crore (for each financial year i.e. 2010-11, 2011-12, 2012-13).
- 3. The ISP should have class A ISP license which should be currently valid.
- 4. The ISP should be having positive net worth for each of the last three financial years. Company should be in profit during previous financial year i.e. 2012-13
- 5. The ISP should not have been blacklisted in any of the Central or State Government departments including PSU's.
- 6. The ISP should have its own cable landing station in India.
- 7. The firm should be an ISO 9001:2008, 27001 certified for IT services.
- 8. Bidder should have a minimum 5 years experience in implementing Network Security either as security integrator or Auditor in any Government/PSU organization which have its offices/branches at least in the National Capital region Delhi and NOIDA with Wide Area Network, intranet and internet as well as demilitarized zone and security equipments like firewalls, IDS and IPS. Out of 5 years experience, at least 2 year experience should be in a Government or PSU organization.

- 9. The bidder should have minimum 5 CISA/ CISSP/ CCSE/CCSP and Network Security related certification holders in the organization with sufficient expertise in handling Information for Security issues /appliances /Management System/Services
- 10. The ISP should have Direct peering (connectivity) with Tier 1 carriers to minimize numbers of hops and latency thereof, to international destinations. Aggregate international capacity (from international gateway in India up to international Point of Presence) of at least STM1.
- 11. Licenses of wireless band to provide dual last mile from PoP if backup is on RF.
- 12. The ISP should have fully resilient and self-healing network architecture, on fiber medium, for the domestic backbone up to the international gateway in India the ISP must indicate the capacity available through these other provider networks, as well as indicate the existing SLA with all involved providers which should be complying and committing, atleast 99.5% service availability including the last mile connectivity, on a 24*7*365 basis.
- 13. Average latency should not be more than 300ms up to ISP's 1st Tier 1 peering to USA.
- 14. The ISP must have adequate support facility in NCR/Delhi to provide 24* 7* 365 customer support.
- 15. The ISP should have centralized trouble ticketing tool for call logging, monitoring and trouble shooting purpose.
- 16. The ISP should have single Toll Free number/Help Desk for all the call logging and status update.
- 17. The ISP should have well defined capabilities and procedures to track call resolution, Progress status and provide the updates to the customer. In addition, ISP should have well defined management and technical escalation procedures.
- 18. The ISP must have to provide Dual last mile from customer nearest pop to customer building . The primary and secondary connectivity (including the last mile) must be on Fiber.
- 19. The ISP should have a Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance i.e Fortigate 800 C and Fortigate 310 B. The certificate should also have the statement that if the ISP fails to provide the on site support then Fortinet takes the responsibility of providing the on site Support 24x7.

TECHNICAL BID PROFORMA

An amount of Rs. 525/- (Rupees Five Hundred Twenty Five only) towards cost of tender document downloaded from the website by way of Bank Draft No._____ dated_____ in favour on of the Secretary, National Institute of Open Schooling payable at NOIDA is enclosed.

An amount of Rs. 1,00,,000/- (Rupees One Lakh only) towards EMD by way of Bank Draft No._____ dated_____ in favour on of the Secretary, National Institute of Open Schooling payable at NOIDA is also enclosed.

Items for Technical Bid	Details	To be used by NIOS
Name & Address of the Firm		
Year of Registration and Establishment		
Attach the Copy of the Certificate of IT Services, "IT Infrastructure Services Management" and "IT Information Security", ISO Certification		
Type of Firm (Proprietary/Private/Public/Govt.) Total area of the Office(attach documentary proof)		
Office building is owned or rented. If rented, attach the rent agreement.		
Total Turnover		
2010-11		
2011-12		
2012-13		
Total No of Past experience as ISP and experience in imple integrator or Auditor	ementing Network Securit	y either as security
5-10 Years		
10-15 Years		
More than 15 Years		
Certified Network Engineers (No of Personnel)	1	1

5-10		
11-15		
More than 15		
Certified Engineers having the Experience of Working on and 310B SECURITY APPLIANCE (No of Personnel)	the Router and on the F	ORTIGATE 800 C
5-10		
11-15		
More than 15		
Copy of the Income Tax Returns (Enclosed Yes/No)		
No of Permanent Staff and its proof		
No of Contractual Staff and its proof		
Attach a copy of the Certificate of the personnel having CISA/ CISSP/ CCSE/CCSP and Network Security related certification holders (Number of personnel) Attach a copy of Class A ISP license		
Attach a copy of Licenses of wireless band		
Attach a copy of the SLA		
Attach a proof of adequate support facility in NCR/Delhi to provide 24x 7x 365 customer support including Toll Free number/Help Desk		
Details of Earnest Money Deposit: (Please attach EMD Demand Draft with this Annexure- 'A') Demand Draft No. Date Drawn on Amount		
Attach a copy of at least 3 work order for execution Supply Of (1:1) 10mbps Internet Lease Line Connectivity With Connection On Fiber And Supply Of Fortigate 310B Security Appliance with at least 1 from Govt. and 1 from PSU		

Attach the entire client list along with addresses, phone no and the contact person of the firms where the the firm is providing the Connectivity.	
Attach the Certificate from Fortinet stating that they are the authorized Partner for providing the Support of Fortinet Appliance i.e Fortigate 800 C and Fortigate 310 B. The certificate should also have the statement that if the ISP fails to provide the on site support then Fortinet takes the responsibility of providing the on site Support 24x7.	
Acceptance of The terms and conditions as per General Terms & Conditions and Special Conditions of Contract, Technical Schedule of Requirements, Pre Qualification Requirement is acceptable/fulfilled (Yes/No)	

Place:

Date :

Signature Name Address with seal of the firm

ANNEXURE – 'B'

FINANCIAL BID

TENDER FOR SUPPLY, CONFIGURATION AND INSTALLATION OF (1:1) 100 MBPS INTERNET LEASE LINE CONNECTIVITY (2 PHYSICAL LOCATION 95 MBPS AND 5 MBPS) WITH CONNECTION ON FIBER AND SUPPLY AND INTEGRATION OF THE CONNECTIVITY UPON FORTIGATE 800 C UTM APPLIANCE

(To be completed and sealed in separate envelop and deposited in the NIOS Tender Box)

Date _____

The Secretary National Institute of Open Schooling A 24/25, Sector 62, NOIDA-201309 (U.P.)

After having gone through the terms and conditions as enlisted in the Document for Supply, Configuration & Installation Of (1:1) 100 Mbps Internet Lease Line Connectivity at 2 different Physical location (95 Mbps and 5 Mbps) With Connection On Fiber and backup of 30 Mbps on alternate Media and Supply, configuration and Installation of Fortigate 800 C UTM Security Appliance, we accept all the terms and conditions and quote our lowest rates for the same in the given below prescribed proforma.

S.No.	Equipment Name/Make/Model	Qty	Total Amount for One Year including Tax (in Rs.)
1.	Supply of (1:1) 100 Mbps Internet Lease Line Connectivity at 2 different location (95 Mbps and 5 Mbps) including the installation and configuration along with the Router upon Fiber	1 (100 Mbps)	
2.	Fortigate 800 C security appliance including the installation, configuration and Licenses of Antivirus, Antispam, etc for 1 Year.	1	
3.	Renewal charges for the subscription of the Licenses for Fortigate 800 C for another 2 Year		
Total			

The following components will be supplied, installed and configured as per the terms and conditions laid down in the document.

Place: Date : Name & Signature with address and Seal